

Preamble

This Code of Conduct has been developed for glaziers who have achieved the status of either Certified or Master Glazier on the AGGA Master Glazier program.

One way in which AGGA can improve service from industry glaziers is raise the standards and conduct of glaziers by the introduction of a clear continuous development program for glaziers and the development of a Master Glazier Code of Conduct.

Introduction

The AGGA Master Glazier Code of Conduct is designed to act as a reference point for all glaziers on the Master Glaziers program. Compliance with this Code fosters and maintains public trust and confidence in the integrity and professionalism of AGGA and the Master Glazier program.

This Master Glazier Code of Conduct is a guideline of the *minimum set of expectations* that all glaziers on the AGGA Master Glaziers program shall remain complicit with.

Principles and Values

All Glaziers on the AGGA Master Glazier program are expected to:

- Act with the goal of fostering a sustainable and thriving Australian industry.
- Act at all times with honesty, integrity and responsibility.
- Promote fair and equitable dealings with clients, suppliers and competitors.
- Deal justly with employees and contractors where applicable.
- Encourage and preserve skills in the industry
- Act in a manner which advances the standing of the industry in the community.
- Avoid all conduct likely to bring our industry or association into disrepute.

Rules of Behaviour

All Glaziers on the AGGA Master Glazier program will:

- Comply with the AGGA Master Glazier Code of Conduct.
- Where relevant, maintain accreditation with the current version of AS1288.
- Comply with all relevant Australian building standards in all works undertaken.
- Provide a safe working environment for all employees.
- Assist colleagues and co-workers in their professional development.
- Observe both the spirit and the letter of the relevant laws of the Australian Commonwealth and State including but not limited to: collusion or anticompetitive behaviour, passing off, intimidation, bribery in all its forms and fraudulent practices.
- Understand and actively comply with work, health and safety principles and relevant legislation.
- Avoid real or perceived conflicts of interest whenever possible, and to disclose them to affected parties when they do exist.
- Bring any known breach of the Master Glazier Code by a member glazier to the attention of the AGGA without delay.